

Deliver new and modern applications with speed, agility and scale

Ideate, develop and integrate modern applications and tech stacks

Optum now offers clients the ability to leverage our extensive experience and adaptable frameworks in application development. Reference templates, implementation planning and skilled talent to fast-track solution deployment. Use our resources to accelerate the delivery of digitalization, transformation and modernization initiatives. Our application development services encompass the following offerings.

- **Application development:** Full lifecycle support and talent for building, integrating and deploying custom software solutions
- **Application planning:** Application requirements analysis, planning and agility for enterprise software development
- **Quality assurance and testing:** Lifecycle test management and execution for custom applications
- **DevOps:** Processes, controls, technologies and execution enabling a continuous delivery of applications features and value to end users



Benefits of Optum Application Development Services:

- Drive time-to-value for digital initiatives
- Enable full lifecycle support from application planning through automated deployment
- Accelerate delivery of strategic initiatives

52%

of IT leaders both build and buy or customize apps for custom solutions to meet business needs¹

1. Optum in-depth interviews.

Speed, agility and impact that saves lives

John Muir Health (JMH) needed to react expeditiously to quickly distribute the COVID-19 vaccines to the community. It also wanted to create a frictionless patient experience. JMH utilized Optum® ITPaaS Application Development Services to get things done.

“Speed, agility and impact that saves lives. That is the power of leveraging Optum Application Development accelerators to deploy solutions literally in days. It is quite an accomplishment considering that in the past, this would have taken months or been done manually. We never could have scaled or had this level of impact so quickly. Most importantly, our patients truly benefited.”

Deedee Francisco, Optum Vice President of IT (Lead IT Support for JMH)

The stats

- Vaccine alert and eCheckin tools stood up in **3 business days**
- **More than 27K patients** secured vaccination appointments in 24 hours
- **Over 6K vaccination appointments** booked online in 48 hours
- **Nearly 80% of patients** utilized eCheckin for vaccination appointment registration

Services used: Application development, application planning, quality assurance and testing, DevOps

To digitally transform health care, Optum IT Performance as a Service (ITPaaS) helps organizations:

- Power cloud transformation
- Improve their security posture
- Accelerate application development and technology modernization
- Optimize and manage infrastructure and core systems

The “as a Service” consumption model delivers health care-specialized, scalable services in four areas: cloud, security, application development and applications management.

As a health care leader, we drive innovation and our own business by ongoing, substantial investments in technology and continued optimization of critical processes. Our ITPaaS offering extends these same capabilities to you.



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28%

of IT leaders have formal roadmaps and plans for custom software development¹

46%

of IT leaders say staff with insufficient skills is a top challenge¹

72%

of all apps are expected to be net-new, production-grade cloud-native apps by 2022²

1. Optum in-depth interviews.
2. IDC FutureScape: Worldwide IT Industry 2022 Predictions.

Learn how Optum IT Performance Services can deliver better value and outcomes through close alignment to your business objectives at optum.com/itperformance

Contact us: optum.com/contactus

