

# Ensuring the health of those who serve

Optum Serve supports the U.S. Military Entrance Processing Command (USMEPCOM) program.



## Helping to meet the military's service requirements

A major command of the Department of Defense, USMEPCOM screens and processes applicants into the 5 branches of the U.S. Armed Forces and their associated Reserve and National Guard to ensure they meet service requirements.

If an applicant's physical exam warrants further testing, Optum Serve will schedule a provider consultation to help ensure the applicant is suitable to join the nation's defense team.

## Tailored solutions to achieve your health care mission

Through our client portal, we provide ease of ordering, tracking and reporting through an electronic ordering solution.

Our electronic exam questionnaires for providers create an efficient and seamless experience. This electronic reporting solution reduces report return time to the MEPS, which reduces delays in applicant processing.

## The role of Optum Serve:

- Provide board-certified physicians with military applicants in different medical specialty categories through our nationwide provider network.
- Work with providers within a 30-mile radius of each MEPS to keep services for applicants accessible.
- Schedule consultation and ancillary services and retrieve completed reports.
- Provide dedicated support to resolve quality questions and concerns.
- Conduct all payments to providers and billing to the U.S. government.

Optum Serve has scheduled over 99% of all orders entered by the MEPS. On average, more than 96% of the consultations are scheduled sooner than 15 business days.



## Through USMEPCOM,

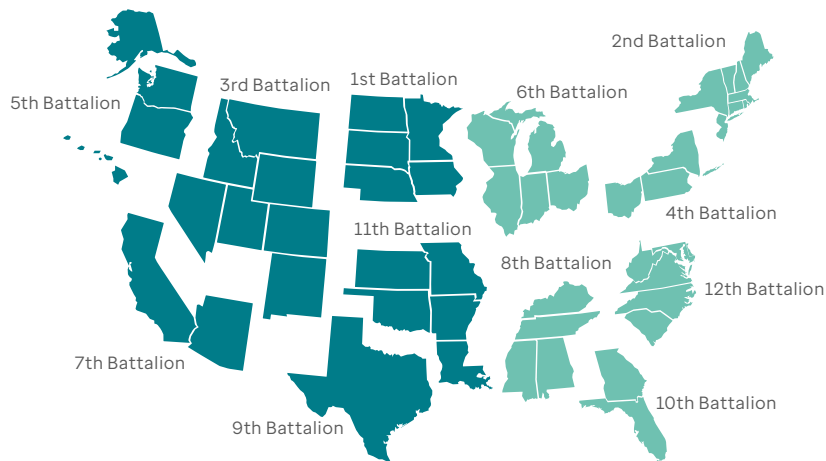
Optum Serve performs approximately 31,000 consultations and 80,000 ancillary medical, radiological and lab services each year.

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## About Optum Serve

Optum Serve is the federal health services business of Optum® and UnitedHealth Group® (NYSE: UNH). We are proud to partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to help modernize the U.S. health system and improve the health and well-being of those we collectively serve.

## Military entrance processing locations nationwide



### Western Sector Battalions

- Albuquerque, NM
- Amarillo, TX
- Anchorage, AK
- Boise, ID
- Butte, MT
- Dallas, TX
- Denver, CO
- Des Moines, IA
- El Paso, TX
- Fargo, ND
- Honolulu, HI
- Houston, TX
- Kansas City, MO
- Las Vegas, NV
- Little Rock, AR
- Los Angeles, CA
- Minneapolis, MN
- New Orleans, LA
- Oklahoma City, OK
- Omaha, NE
- Phoenix, AZ
- Portland, OR
- Sacramento, CA
- Salt Lake City, UT
- San Antonio, TX
- San Diego, CA
- San Jose, CA
- Seattle, WA
- Shreveport, LA
- Sioux Falls, SD
- Spokane, WA
- St. Louis, MO

### Eastern Sector Battalions

- Albany, NY
- Atlanta, GA
- Baltimore, MD
- Beckley, WV
- Boston, MA
- Buffalo, NY
- Charlotte, NC
- Chicago, IL
- Cleveland, OH
- Columbus, OH
- Detroit, MI
- Fort Dix, NJ
- Fort Jackson, SC
- Fort Lee, VA
- Harrisburg, PA
- Indianapolis, IN
- Jackson, MS
- Jacksonville, FL
- Knoxville, TN
- Lansing, MI
- Louisville, KY
- Memphis, TN
- Miami, FL
- Milwaukee, WI
- Montgomery, AL
- Nashville, TN
- New York, NY
- Pittsburgh, PA
- Portland, ME
- Raleigh, NC
- San Juan, PR
- Springfield, MA
- Syracuse, NY
- Tampa, FL

## Medical specialists include:

- Allergy
- Audiology
- Cardiology
- Dental
- Dermatology
- Ear, nose and throat
- Gynecology
- Internal medicine
- Laboratory
- Neurology
- Optometry
- Ophthalmology
- Orthopedic
- Podiatry
- Psychology
- Psychiatric
- Pulmonary
- Radiology
- Urology

## Learn more about Optum Serve



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[optumserve.com](http://optumserve.com)