

Modernizing health care: Joan's journey

To create a modern, transparent health system where the aim is for everyone to win, we need to remove friction and complexities within health care.



Dr. Smith

Wants to enable quality care delivery for Joan and a predictable revenue stream.



Joan

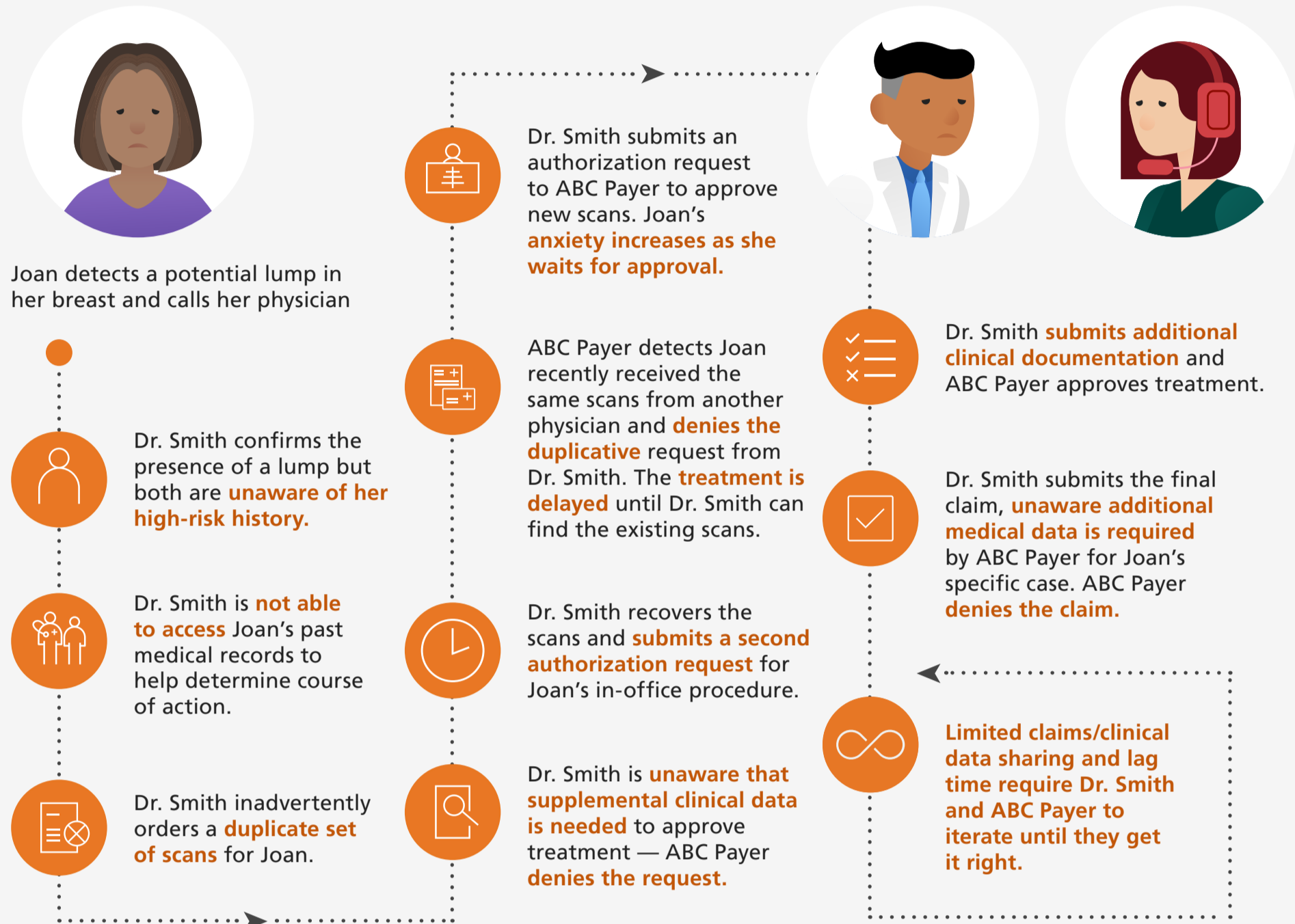
Wants the best possible care and a better understanding of next steps and costs.



ABC Payer

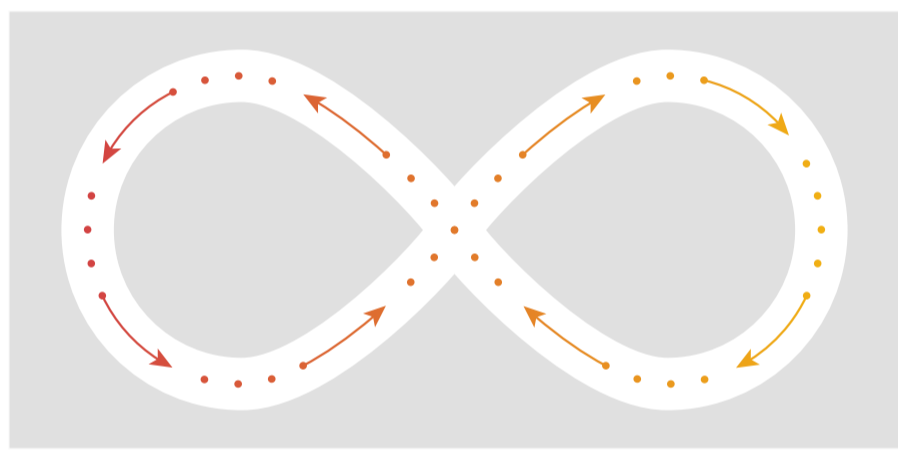
Wants claims and payment accuracy to enable optimal patient outcomes.

For Joan, Dr. Smith and ABC Payer, the health care experience is time consuming with multiple interactions and repeated steps.



We need a different experience for all

Accelerating approaches to a transparent network



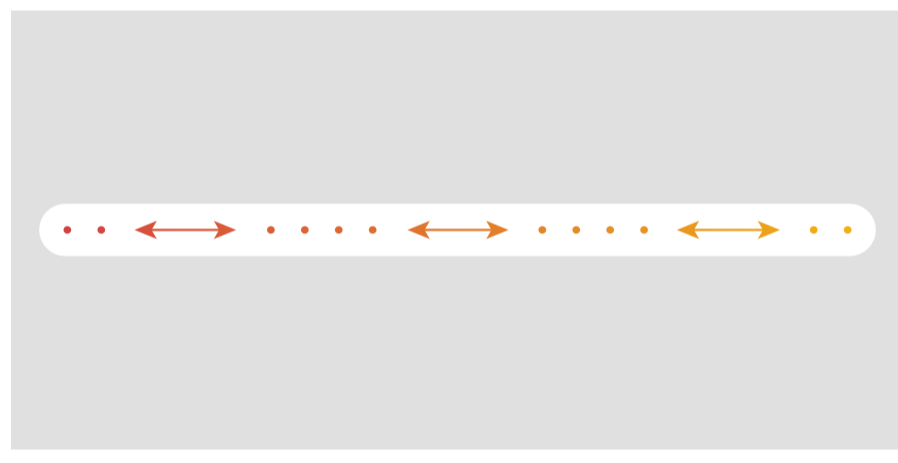
Challenged health care experience

Connecting clinical and claims information for use in the right place at the right time with the right context is difficult and complex.

Inherent delay and disconnected flow of information between providers, payers and patients.

Provider, payer and patient interactions are focused on working through approvals, denials and exceptions.

Financial experience for providers, payers and patients is often manual and fragmented.



Transparent health care experience

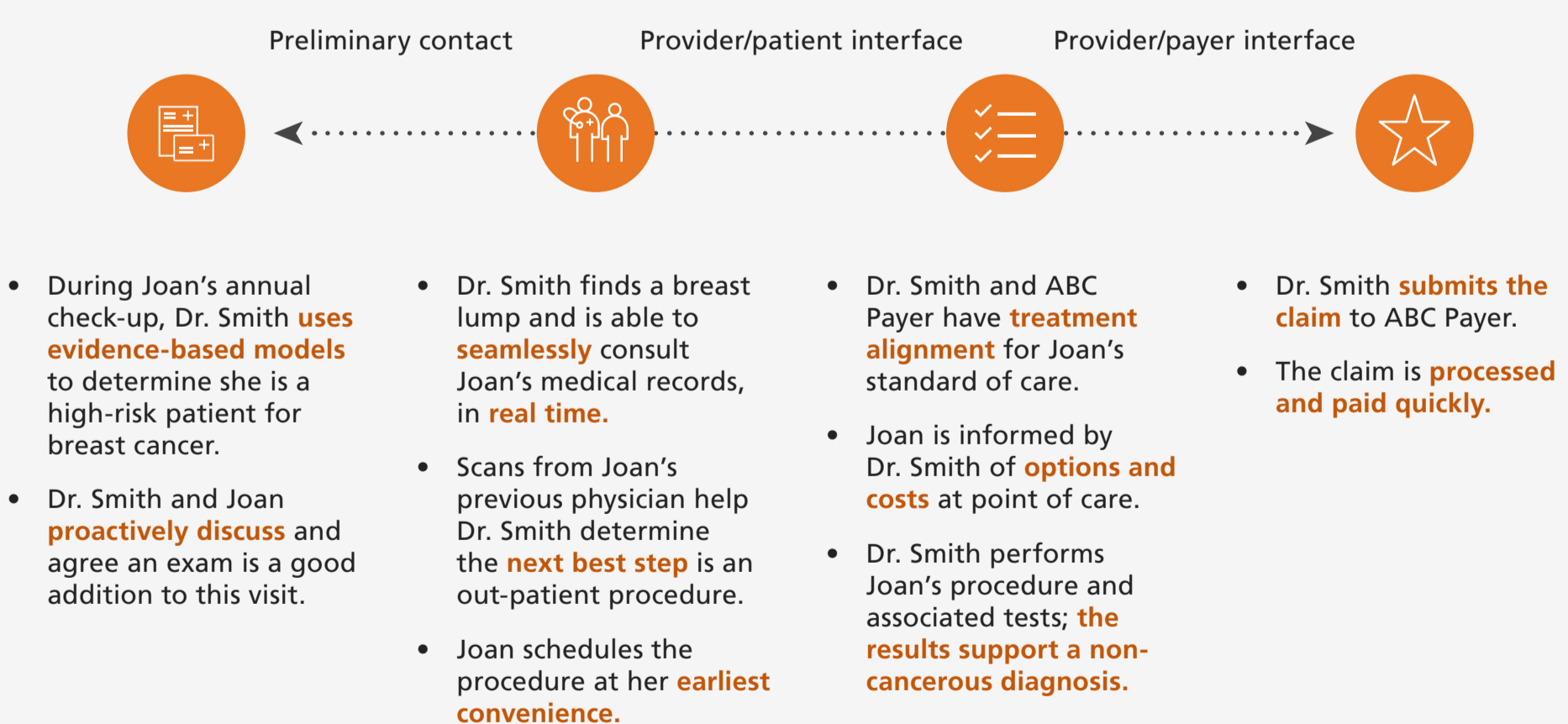
Proactively combine and share clinical and cost information. Share payer payment options upstream into provider claims workflows to validate claims based on payer agreements and required clinical data.

Drive real-time clinical information to the point of care for more informed and clinically advanced patient decisions and improved care delivery. Eliminate prior authorization roadblocks.

Facilitate the provider-payer flow of clinical and cost information at scale to increase efficiency.

Digital technology modernizes and streamlines financial processes and delivers evidence-based options and costs patients can navigate.

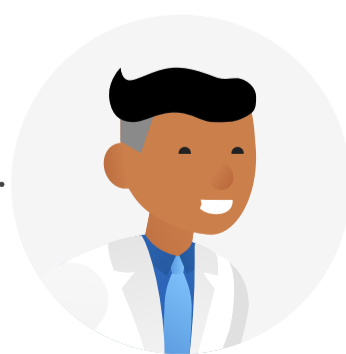
Joan's ideal health care journey benefits everyone.



Quality patient care is achieved.



Joan has a **clear understanding of care options** and **knows her best actions**, and **next best cost of care**.



Dr. Smith avoided the unnecessary scans, **saving Joan money** and **weeks of worry** between doctor visits and imaging results.



ABC Payer and Dr. Smith **harmonize** their approval and **payment processes** to **create the best overall experience** for Joan.